



The Swedish Saw Expert

# QUALITY POLICY FOR G-MAN TOOLS AB

We define quality as conformance to requirements

## OUR QUALITY POLICY IS

- To meet our customers expectations and requirements for every order regarding supplied product and service.
- Not to allow any exceptions from requirements and promises (Zero Defect Principle)
- That all of us shall fully understand the requirements for our own work, enabling us together to supply products and services with Zero Defects and on time to our customers
- To work to attain a continuous improvement.

Edsbyn 2018-03-09

A handwritten signature in blue ink, appearing to read 'Ulf Bäckström', written over a horizontal line.

Ulf Bäckström  
Managing Director